



Optimized for K-12 Education

Chester County Intermediate Unit: Reducing the Costs of Document Storage and Management

The Chester County Intermediate Unit (CCIU) provides services to the 12 school districts in Chester County, Pennsylvania – that translates to servicing nearly 85,000 public and non-public school students and over 6,000 educators. To say CCIU has a lot going on would be an understatement. The amount of paperwork, files and documents involved in the daily operations of Chester County is enormous – and the realization that the costs of storing and managing all that paper were only going to increase over time triggered the search for a document management system.

“We consider Optix to be far and away the best document imaging and management system on the market because of its Mac-based/cross-platform nature, easy scalability, best-of-class web interface and ease of use at all levels.”

John DeMillion
Director of IT, CCIU

“I’ve always been a fan of paperless systems,” notes John DeMillion, Director of Information Technology at CCIU. “We were looking for some way to convert paper to electronic form, while keeping it readily accessible.” CCIU was also looking for a system that had a cross-platform design – they run about 80% on Macintosh computers but still need to access programs through their PCs. With its state of the art document imaging and strong cross-platform operability, Optix quickly became the front-runner among other popular document management systems and ultimately the system chosen for implementation.

Optix also offers Chester County employees the opportunity to remotely access documents via the web – a feature that saves everyone time and energy. By allowing administrators to securely store files and set up system-wide accessibility rules, Optix takes the worry out of who is looking at what -- users may only get into files that they have permission to access.

Today, Chester County Intermediate Unit has not only reduced the direct costs associated with storing and managing paper files, but they also have become the document imaging service center for some local districts, a move that further reduces their total document management costs.

Optix has given CCIU just what it needed in a document management system. John DeMillion perhaps sums it up best: “Optix offers cross-platform, web-based, feature-appropriate imaging that gets the job done.”